



CCFS branch network expands through Bank@Post

CCFS members have access to over 3,500 Bank@Post/Australia Post outlets. You can place funds at any Australia Post outlet across the country that displays the Bank@Post symbol.

Find your nearest participating Post Office

Search for your nearest Post Office offering Bank@Post services by visiting <https://auspost.com.au/money-insurance/banking-and-payments/bank-at-post#participating> or scanning the QR code below.

What happens next?

You will automatically receive a deposit book (and cheque book where issued). You may begin using the new books once received however, it is vital that you use the CCFS pre-printed deposit book rather than hand writing deposit slips. If you haven't received your new CCFS deposit book two weeks after ordering, please contact our friendly customer service team.

Where can I find out more?

We have provided answers to some Frequently Asked Questions (FAQs) in the following page. If your question isn't answered in the FAQs then please forward your question through the website Contact Us form so that we can provide you with an answer and add it to the FAQs.



Scan here to find your nearest Post Office offering Bank@Post



Frequently Asked Questions

Bank@Post



Q1 What is Bank@Post?

Bank@Post is a service offered to all CCFS members accessible via all Australia Post outlets.

Q2 Who can use Bank@Post?

CCFS members that have a CCFS pre-printed deposit book will be able to place funds at any Australia Post outlet across the country that displays the Bank@Post symbol.

Q3 How do I deposit funds into my CCFS account?

You can deposit both cash & cheque – all you need is your CCFS deposit book and you can place an amount up to \$9,999.95 in cash per day (only \$20 of coin may be deposited in one transaction) and up to 99 cheques with a total value of \$1,000,000 by using the over the counter service at any Bank@Post outlet.

Q4 Do we still have drop box facility with express envelopes?

No, it is over the counter service only.

Q5 How long will it take to clear a deposit?

Cash will appear in your account the next business day. Cheques will take up to 7 business days to clear.

Q6 Will CCFS charge us to use Bank@Post?

Australia Post will charge CCFS fees however, we will cover these fees on your behalf.

Q7 Do I still contact CCFS?

Yes, you can still contact CCFS on 1300 692 237 or by email info@ccfsaustralia.org.au for any assistance.

Q8 Can I withdraw cash at an Australia Post office?

Yes, CCFS can establish an encashment facility to enable churches to cash cheques. Fees apply to this facility.

Didn't find what you were looking for?

Visit www.ccfsaustralia.org.au and fill out the Contact Us form with your additional questions.